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F16RS SGR No. 17 (Work Order MyLSU)

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F16RS
SGR No. 17
BY: SENATOR KUMI AND ALLMON

ENROLLED

A RESOLUTION
TO URGE AND REQUEST FACILITY SERVICES TO RESTORE OR
CREATE AN ONLINE PORTAL FOR STUDENTS, FACULTY, AND
STAFF TO SUBMIT WORK ORDERS VIA MYLSU.

- PARAGRAPH 1:** WHEREAS, THE CONTACT INFORMATION PROVIDED TO SUBMIT SERVICE REQUESTS INCLUDE PHONE AND FAX NUMBERS, AN EMAIL ADDRESS, AND A LINK TO THE “FAMIS” COMPUTERIZED MAINTENANCE MANAGEMENT SYSTEM PORTAL; AND
- PARAGRAPH 2:** WHEREAS, THE LINK CURRENTLY PROVIDED BY THE CUSTOMER SERVICE CENTER TO SUBMIT REQUESTS TO FAMIS MAINTENANCE MANAGEMENT SYSTEM IS NON-RESPONSIVE, THEREFORE INSUFFICIENT; AND
- PARAGRAPH 3:** WHEREAS, A SYSTEM SIMILAR TO THAT USED BY LSU ResLife AND OFF-CAMPUS STUDENT HOUSING WOULD BE MORE EFFICIENT, AND USER-FRIENDLY, AND WOULD INCREASE THE LIKELIHOOD THAT MEMBERS OF THE LSU COMMUNITY WILL SUBMIT WORK ORDERS; AND
- PARAGRAPH 4:** THEREFORE, BE IT RESOLVED BY THE LOUISIANA STATE UNIVERSITY STUDENT SENATE THAT THE OFFICE OF FACILITY SERVICES RESTORE OR CREATE AN EFFICIENT COMPUTERIZED MAINTENANCE MANAGEMENT SYSTEM THAT ALL USERS WITH MYLSU LOGIN CREDENTIALS MAY UTILIZE TO SUBMIT REQUESTS.
- PARAGRAPH 5:** BE IT FURTHER RESOLVED THAT A COPY OF THIS RESOLUTION BE TRANSMITTED TO TAMMY MILLICAN, ASSISTANT DIRECTOR OF FACILITY SERVICES, AND MARGOT CARROLL, ASSISTANT VICE PRESIDENT OF LSU AUXILIARY SERVICES.
- PARAGRAPH 6:** THIS RESOLUTION SHALL TAKE EFFECT UPON PASSAGE BY A SIMPLE MAJORITY (ONE-HALF PLUS ONE) VOTE OF THE LSU STUDENT SENATE AND SIGNATURE BY THE PRESIDENT, UPON LAPSE OF TIME FOR PRESIDENTIAL ACTION, OR IF VETOED BY THE PRESIDENT AND

SUBSEQUENTLY APPROVED BY THE SENATE, ON THE DATE
OF SUCH APPROVAL.

APPROVED:

ALEXANDRA DE GRAVELLE
SPEAKER OF THE SENATE

ZACHARY FAIRCLOTH
STUDENT BODY PRESIDENT

DATE: _____

DATE: _____